

Notice for Mesa Ethernet Dock Users

A utility patch must be installed on a Mesa Rugged Notepad™ before it can be used with a Mesa Ethernet Dock™ accessory. This patch can be found on our website at:

<http://www.junipersys.com/Mesa-Ethernet-Dock-Utility>

For a small quantity of Mesas, use this procedure to install the utility patch:

1. Download the patch from the link above to your computer.
2. Attach the Mesa to your computer using a Mesa USB cable. Run ActiveSync® or Windows Mobile Device Center® synchronization software on your computer.
3. Download the file from the computer to the Mesa.
4. Locate the downloaded file using File Explorer on the Mesa.
5. Tap on the file to execute and install the patch.

For several Mesas, this procedure is more efficient:

1. Download the patch from the link above to your computer.
2. Insert a USB flash drive into your computer and copy the file onto it.
3. Remove the USB flash drive from your computer and insert it into the Mesa.
4. Locate the file using File Explorer on the Mesa. The USB flash drive appears as "Hard Drive" on the Mesa.
5. Tap on this file to execute and install the patch.
6. Remove the USB flash drive from the Mesa.
7. Repeat this sequence on all other Mesa Rugged Notepads to be updated.

This patch remains in place until the Mesa is restored to its factory default state by performing a clean boot.

For more details, refer to manuals for the Mesa Rugged Notepad and Mesa Ethernet Dock located on our website at: <http://www.junipersys.com/Juniper-Systems-Rugged-Handheld-Computers/support/Documentation/Mesa-Rugged-Notepad>.

Contact our Customer Service Department at 435-753-1881.