

FAQ – Factory Reset on Cedar Devices

From time to time it may be necessary to do a complete reset of your Cedar device to restore it to all factory settings and to wipe the device of applications and data.

Android makes this process simple and straightforward.

Please keep in mind that doing a factory reset erases all data, accounts and applications on the device. If you want to retain data and/or applications you will need to back up your device. Do not do a factory reset without doing a backup if there is data that must be retained.

When you reset the device the only remaining data is the original factory data image which included standard applications and settings.

Factory Reset Instructions:

For the CT7 Tablet:

Go to the settings icon under the application drawer, or home screen, or pull down the settings from the upper Android shade, by clicking on the slider icon.

Under Settings click “Storage”

Immediately below the storage bar graphs is a setting titled “ Erase Phone Storage “

Click on that setting.

You will be presented with the notification/warning: “Erase all Phone Storage? You will lose all stored data!

Click on “Erase Phone Storage”

You will be presented with one more warning

Click on “Erase Everything”

For the CT4 handheld/phone:

Go to the settings icon under the application drawer, or pull down the settings from the upper Android shade, by pulling down the shade and clicking on the icon in the upper right corner.

If you go through the Android Shade, you will then be presented with a number of quick settings such as airplane mode. Click on the slider icon in the upper right corner of this screen (the one immediately to the left of the general/notifications icon).

Under Settings click "Storage"

Immediately below the storage bar graphs is a setting titled "Erase Phone Storage"

Click on that setting.

You will be presented with the notification/warning: "Erase the Phone Storage? You will lose all data on the card! (This is a bit misleading as the device refers to it's own internal storage as a "card")

Click on "Erase Phone Storage"

You will be presented with one more warning

Click on "Erase Everything"

For the CMP1 MiniPhone:

Go to the settings icon under the application drawer, or pull down the settings from the upper Android shade, by pulling down the shade and clicking on the icon in the upper right corner.

If you go through the Android Shade, you will then be presented with a number of quick settings such as airplane mode. Click on the slider icon in the upper right corner of this screen (the one immediately to the left of the general/notifications icon).

Under Settings click "Storage"

Immediately below the storage bar graphs is a setting titled "Erase Phone Storage"

Click on that setting.

You will be presented with the notification/warning: "Erase the Phone Storage? You will lose all data on the card! (This is a bit misleading as the device refers to it's own internal storage as a "card")

Click on "Erase Phone Storage"

You will be presented with one more warning

Click on "Erase Everything"