CT7G wireless firmware update.

The wireless signal on the GT7G has been known to randomly drop connection with paired wireless devices. This generally will happen within 1-30 mins of connectivity.

We do have a firmware update that does fix this issue. If you are experiencing wireless connectivity issues, there are a couple of options.

1. You can Fill out our online repair order form and ship the unit to us to Flash the new firmware onto the device (you would be responsible for shipping us the device). Instructions and form located here. https://www.junipersys.com/support/repair-instructions

2. You can contact us via our TechSupport@junipersys.com and inquire about downloading the tools, and instructions for performing this update yourself. The only caveat to using this method of update, is that Juniper Systems is NOT held responsible for you "bricking" the device (essentially rendering your device useless).

   We are also available by Phone for any further questions. 435-753-1881.