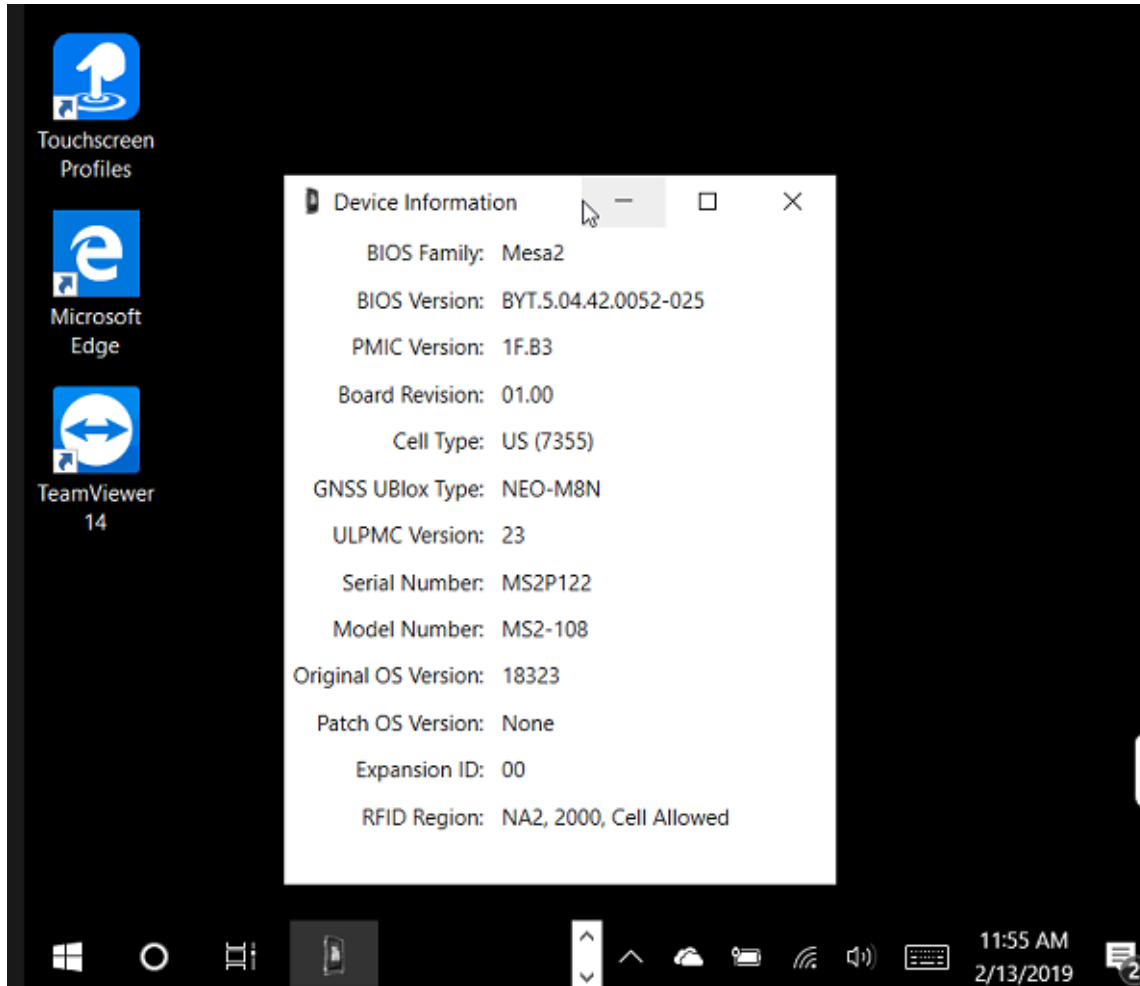


How to activate Verizon Wireless on a Mesa 2 with OS 18323

Inserting a SIM card from Verizon Wireless may not immediately activate on a Mesa 2 unit that has "Original OS Version: 18323" in "Device Info" similar to as shown below.

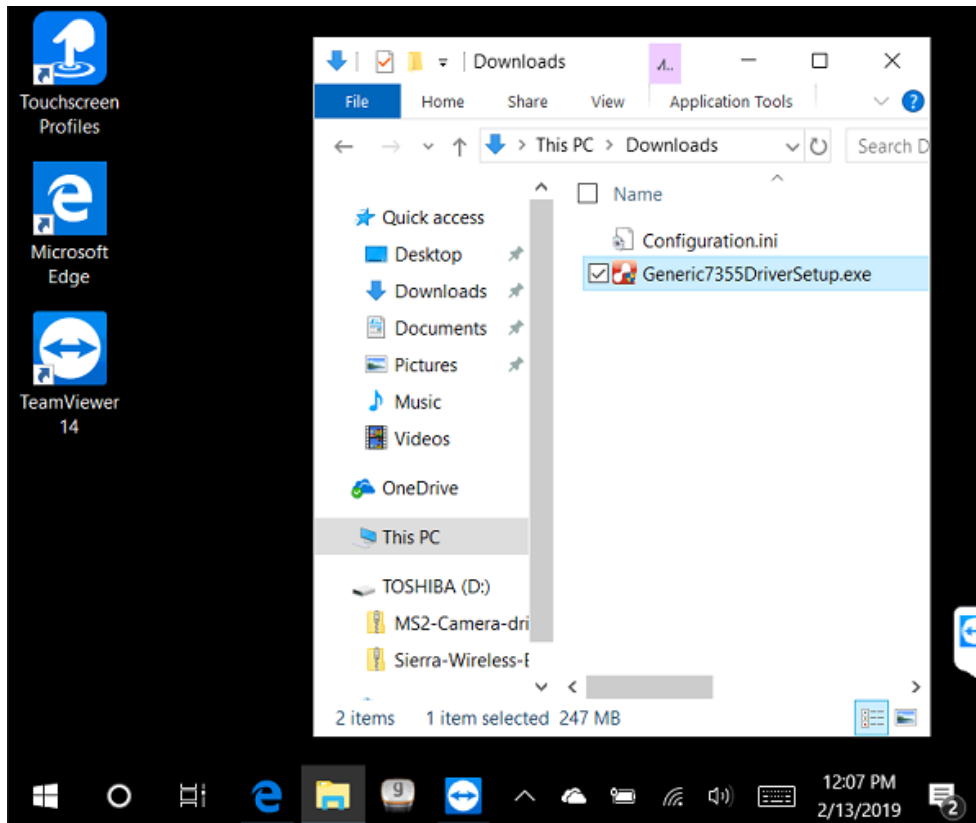


To activate, please follow these steps.

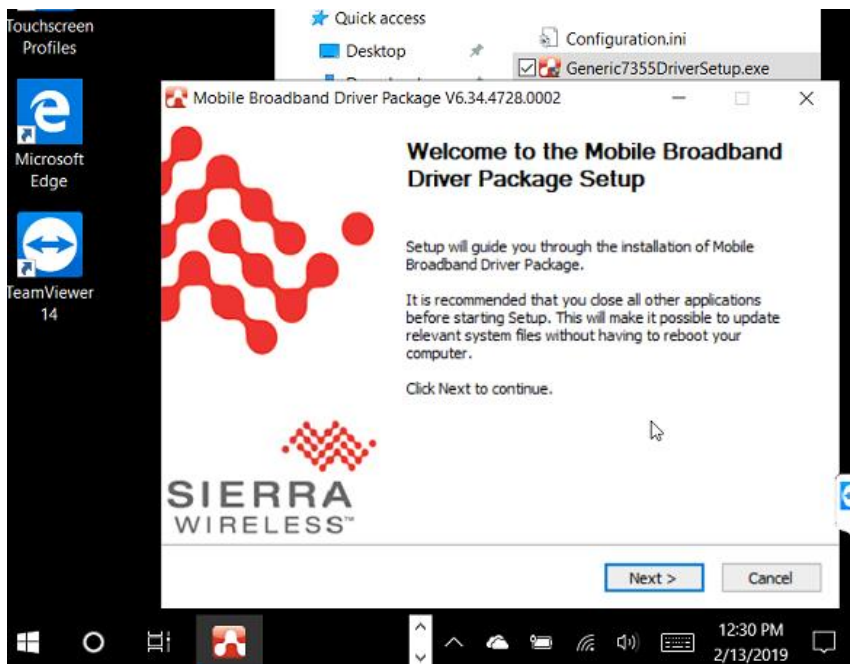
1. Download and extract the following archive file. This file is large, so may take a while to download. You may also need to allow permissions to download and access this file.

[Sierra-Wireless-EM-7355-build-4775.zip](https://www.sierra-wireless.com/support/faq/faq-18323-activation)

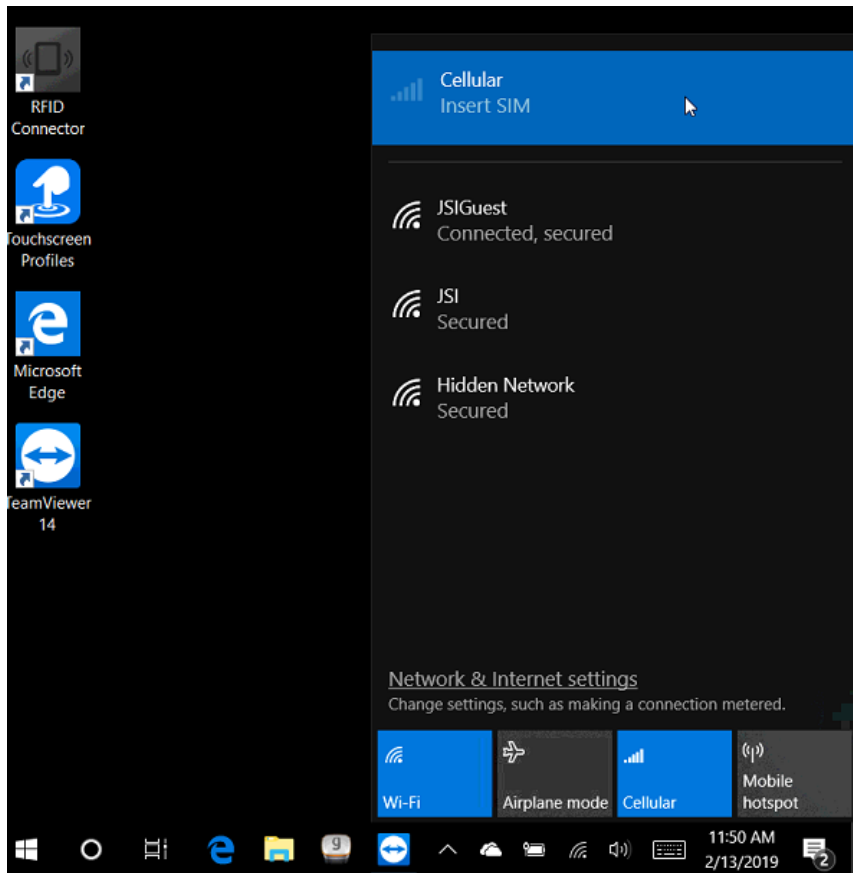
2. Once the files are all extracted to the same folder on the Mesa 2, run the “Generic7355DriverSetup.exe” installer. It may take a minute or two for this large file to launch.



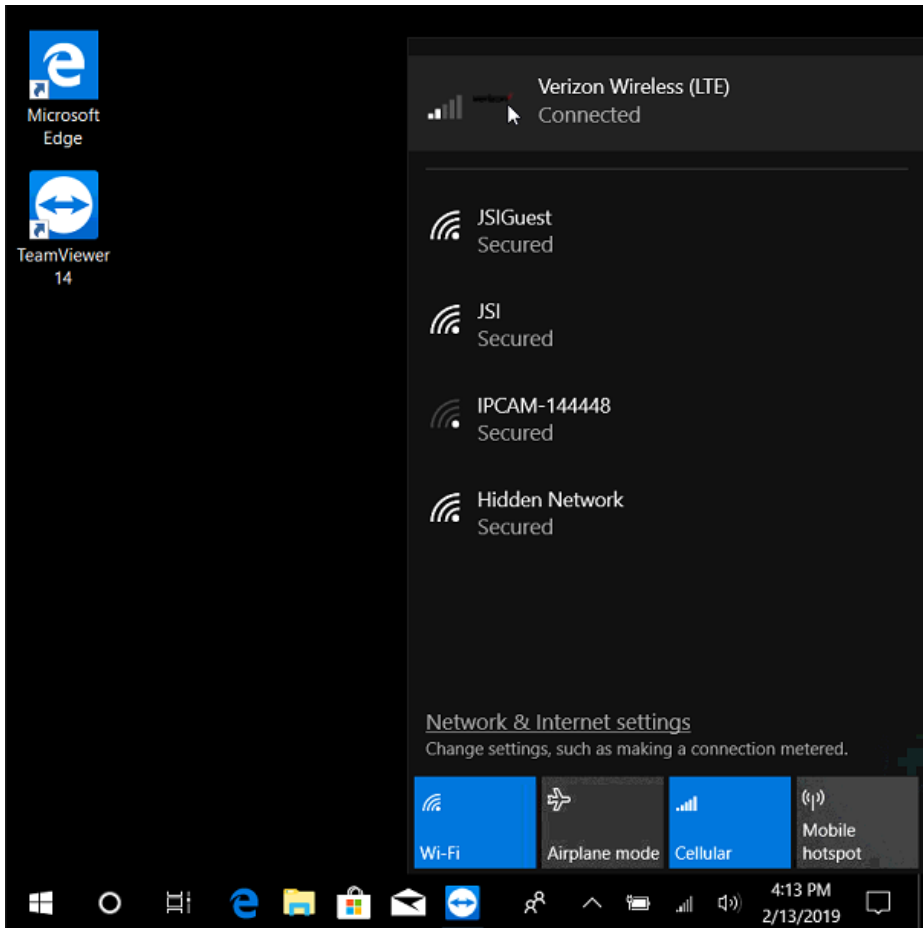
3. Follow the instructions provided by the installer until finished.



4. If still needed, perform a Shut Down then insert the SIM card (with applying adhesive tape for a pull tab). Otherwise, perform a Restart.



5. Once the unit has finished powering back on and rebooting, check the status under Cellular. It should now show Verizon and state "Getting ready..." for a minute or two. The setup should be complete when the status changes to Connected.



If you are still not able to connect to Verizon, please visit the following web page for further ideas or contact support@junipersys.com for further assistance.

[Mesa 2 will not activate with Verizon](#)